

## Quality Policy ISO 9001:2015

EUROTRONIX S.A. is a company dedicated to the supply of electronic components and it is its policy to remain as a leader in the sector. To achieve this, we plan a short, medium and long term strategy with objectives based on the known risks and opportunities that arise.

EUROTRONIX S.A. maintains a quality management system certified in accordance with ISO 9001 since 1999, and undertakes to comply with all its requirements, and primarily with the applicable legislation and customer specifications

The key factors of the system to meet all the requirements and objectives, whose main purpose is customer satisfaction, are:

- Be always well informed of the company progress within the sector and the data of the environment (commercial, legal, economic, products), considered basic to set the strategy and objectives.
- Collaborate with interested parties (clients, suppliers, internal staff) and achieve their contribution. The internal personnel will always be trained and willing to perform their duties with competence.
- Always be equipped with the appropriate means, documentary and material, so that a correct service is provided, offering a personalized service to our clients.
- Ensure that the quality management system functions as established: Achieve continuous improvement by controlling and measuring the processes, analyzing the results, taking the relevant actions and planning accordingly.
- To satisfy all actual normatives and to maintain an ethical behavior

This policy is made public and its knowledge and understanding is mandatory for all company personnel, and is available to all concerned parties.

In Barcelona - Spain, on February 13, 2018

The management:



Lola Durán Lanfranco

---